

# THE E-FEES SYSTEM MEANT NO MANUAL REKEYING OF INVOICE DATA INTO THEIR FINANCE SYSTEM, MEANING ANGEL CHAMBERS ACCOUNTS PAYABLE TEAM ARE NOW ABLE TO ISSUE PAYMENT FAR QUICKER THAN BEFORE



Angel Chambers were initially introduced to Procsolve (now a Basware company) by the Crown Prosecution Service (CPS) who were building on their implementation of the Procsolve Commerce Network [PCN] (now the Basware Commerce Network [BCN]) Commerce Network by introducing an E-Fees system to automate the process for payment of its barrister and counsel chambers and encourage it's suppliers to send them electronic invoices (eInvoices).

## The Challenge

CPS's ambition was to use PCN (now BCN) for electronic invoicing (eInvoicing) to help deliver more efficient ways of working with their supplier base and to reduce payment cycles for its barrister fees.

During their roll out of PCN (now BCN), CPS identified all of the chambers with whom they'd like to eInvoice and worked with Procsolve (now a Basware company) on the change management process for adoption of the new technology.

Prior to their adoption of the Commerce Network, Angel Chambers would send paper based invoices to their client and await payment, this process could often take between 1 and 30 days before the payment was received (and in some cases even longer.) Angel Chambers found this process not only time consuming from an administrative perspective, but unreliable in terms of cash flow.

## The Solution

Procsolve (now a Basware company) worked with Angel Chambers during the setup of the system to ensure technical and user readiness; a dedicated lead was assigned to Angel Chambers to provide a point for escalation of issues and resolution.

The Procsolve (now the Basware Commerce Network) Commerce Network and its eInvoicing capability has enabled the Chambers to eliminate inefficiencies and inaccuracies in the entire end to end process of sending and reconciling invoices. Pre-existing paper-based activities can now be completed online, at the click of a button.

The secure network and document audit trail means the Chambers now have oversight of when CPS receive the invoice, and when they issue payment.

The technology has allowed CPS to process the payment quicker since they receive the electronic invoice from PCN (now BCN) directly into their finance system. This has eliminated the need for CPS's accounts payable team to receive and rekey the invoice data into their finance system; allowing them to issue payment much more quickly.

## Customer

Angel Chambers

## Industry

Legal

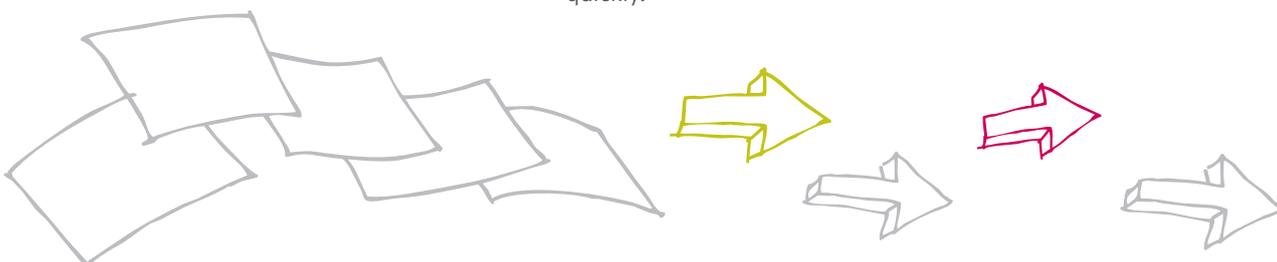
## Location

Swansea, Wales

## Procsolve (now Basware's) solutions in use

Commerce Network

Marketplace



The system also allows both CPS and Angel Chambers to easily amend invoices to account for credit notes or queries whenever necessary; the effect of which has fostered a more productive buyer/supplier relationship. An added benefit of moving from a paper-based to an automated process means that Angel Chambers have realised additional savings above and beyond the resource and process efficiencies on stationary, printer and postage costs of sending invoices.

### Key Benefits

- Angel Chambers receive payment quicker allowing them to predict cash flow.
- No manual re-keying of invoice data for CPS's accounts payable team.
- Savings achieved in both buyer and supplier resource and process time.
- Paper-based to automation means an audit trail is easily retrievable and no data lost.
- Rapid integration to PCN (now BCN) between buyer and supplier finance systems.
- The flow of documents and ease of use for query and amendments has fostered a better buyer/supplier relationship.
- PCN (now BCN) is user friendly and Procsolve (now a Basware company) offer ongoing training and support for both buyer and supplier.



“Procsolve made the implementation process very easy, not only did they provide us with all the relevant training that we needed in advance they also supported and assisted us during the implementation of this new process and thereafter.”

**Jennifer Davies**  
Angel Chambers

SIAMBRAU  
**ANGEL**  
CHAMBERS

Founded originally in the 1920's, Angel Chambers is one of the oldest and most established set of Barristers Chambers on the Wales and Chester Circuit. Angel Chambers have a well-established criminal law team who practice at all levels in Criminal Cases, with 12 members who can accept instructions in Welsh. The Chambers now holds the largest family team in South West Wales practicing in all aspects of family work both in Private and Public Law.

Basware is the global leader in providing purchase-to-pay and e-invoicing solutions in the world of commerce. We empower companies to unlock value across their financial operations by simplifying and streamlining key financial processes. Our Basware Commerce Network enables easy collaboration between buyers and suppliers of all sizes. With Basware, businesses can introduce completely new ways of buying and selling to achieve significant cost savings and boost their cash flow.

Find out how Basware helps money move more easily and lets commerce flow at [www.basware.com](http://www.basware.com)

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