

COMPUTACENTER COST EFFECTIVELY INTEGRATES WITH THE COMMERCE NETWORK TO ALLOW CUSTOMERS TO PLACE ORDERS ELECTRONICALLY

The Challenge

Whilst many customers access Connect directly to procure IT supplies, track orders, access invoices and so on, there are also a large number of organisations that require integration to their internal systems in order to transact. As each system is different, it can be time consuming from a development perspective for both customer and supplier to meet the variety and volume of individual integration requests. This is where the Procsolve Commerce Network (now the Basware Commerce Network) comes in as Tom Baldwin, eCommerce Consultant for Computacenter explains, "The marketplace allows Computacenter to quickly integrate and allow customers to view catalogues and place orders."

The Solution

By integrating with the Procsolve Commerce Network (now the Basware Commerce Network) Computacenter is able to cost effectively, integrate its B2B eCommerce solution into any Procsolve Commerce Network (now the Basware Commerce Network) Network users' ERP and purchase order systems.

Tom Baldwin continues:

"Integrating with Procsolve's (now Basware's) standards enables Computacenter to maximize the return on investment of development by offering its solution to any of the 21,000 public and private sector organisations using the Commerce Network."

Furthermore, he points out that "Procsolve's (now Basware's) Impact Level 3 accreditation with the UK Government simplifies Computacenter's trading with Public Sector Organisations."

Results and Key Benefits

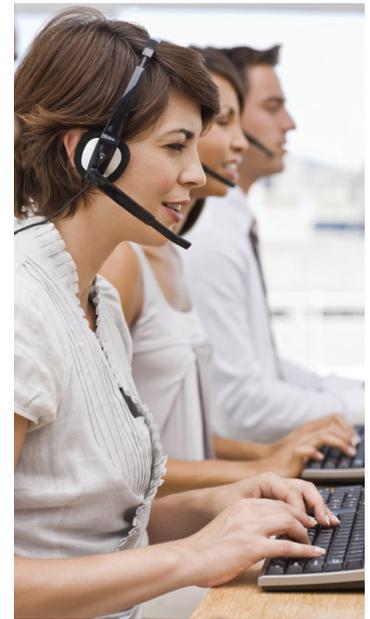
The Procsolve Commerce Network (now the Basware commerce network) enables customers to:

- Integrate with Computacenter's Connect webshop without the need to develop their own procurement systems saving time and money.
- View Computacenter's online catalogue in virtual real time removing issues caused by changing stock and pricing Levels often experienced with flat catalogues.
- Take control of their internal procurement activities minimising maverick purchasing.
- The ability to transact with customers that may not be able to access its procurement site directly reducing the need to place orders manually.
- Establish a connection with a Procsolve (now Basware) customer in as little as a day minimising integration setup costs.

About Computacenter

As Europe's Leading independent provider of IT infrastructure services, Computacenter offers a range of networking and collaboration solutions, delivering on-site services in nearly 60 countries and supplying IT hardware and software in more than 100 countries. The company advises customers on their IT strategy, implements the most appropriate technology from a wide range of leading vendors, and manages technology infrastructures on its customers' behalf, making their businesses sharper at every stage by removing cost, complexity, and barriers to change.

Computacenter's online product procurement webshop Connect is designed to provide customers with an efficient, controlled and scalable procurement tool and is the preferred route for all product orders.



Customer

Computacenter

Industry

Information Technology, IT Services

Location

Hatfield, UK

Procsolve (now Basware's) solutions in use

eMarketplace

Basware is the global leader in providing purchase-to-pay and e-invoicing solutions in the world of commerce. We empower companies to unlock value across their financial operations by simplifying and streamlining key financial processes. Our Basware Commerce Network enables easy collaboration between buyers and suppliers of all sizes. With Basware, businesses can introduce completely new ways of buying and selling to achieve significant cost savings and boost their cash flow.

Find out how Basware helps money move more easily and lets commerce flow at www.basware.com

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